



Jack Kirrane Ice Rink Re-Opening FAQs

Frequently Asked Questions

How do I reserve time to skate?

- You must utilize “Amilia” online platform for all reservations; Walk-ins will be on a first come first serve basis based on capacity limit. Public skate on will be for 60 minute blocks with a 15 minute disinfect period between each session. The only exception to this is on Friday night where we will offer a 90 minute public skate time. Times will be open in 2 week increments. Payment is required in advance of skating. Please visit

What times are public skate?

- Tuesday and Thursday 9:30-10:30am and 10:45-11:45am; Friday 9:30-10:30, 10:45-11:45am and 8:00-9:30pm; Saturday and Sunday 12:00-1:00pm, 1:15-2:15pm, 2:30-3:30pm, 3:45-4:45pm. Please note that pre-registration is required online before attending public skate.

How much is public skate and skate rentals?

- Resident Child \$5.00; Resident Adult \$7.00; Non-Resident Adult \$9.00; Non-Resident Child \$7.00; Skate Rentals \$7.00. All fees will also include an additional service charge which will be added during registration online.

Will the ice rink still operate full hours?

- The ice rink will be shutting down at 9:30pm every night. This means unfortunately there will be no drop in hockey during the week but will still have it on Sunday mornings.

When and what time will adult drop-in hockey be?

- We will be offering adult drop in hockey on Sunday mornings from 7:30-9:15am. We will still accept payment day of for this program.

Will you be open during Holiday and February vacation?

- Yes, we will offer public skate as well as have private rentals. Public skate hours will be 12:00-1:00pm, 1:15-2:15pm, 2:30-3:30pm, 3:45-4:45pm and private rental times will stay the same.

What is your cancellation policy?

- You must give notice of at least 24 hours if you need to cancel or no refund or re-assignment. If potential Covid-19 cancelation within 24 hours then credit will be offered.

Who, if anyone, will be screened for COVID-19 prior to entering the facility?

- At present, all staff must self-assess at home and log in / self-certify upon arrival to work. We kindly ask all patrons, for your own safety as well as for all others in the facility, that you please take your own “health inventory” as well, and do *not* come to the facility if you feel ill or exhibit any signs or symptoms of COVID-19.

What is your policy on face coverings while at the facility?

- We require all everyone over the age of two to wear a face covering. If a patron cannot wear a face covering, then a face shield will suffice.

What are the check-in procedures upon arriving at the facility?

- When arriving at the facility all guests should not enter the facility until a staff member starting letting people in. Please have either confirmation email or barcode ready for reservations. The front desk will ask for your name to verify reservation. Once verified all guests will follow all signs to appropriately get onto ice in a safe manor.

Will guests be able to use lockers or the warming hut?

- Lockers will not be available for use. Please only bring what you need to skate. We will have benches outside for guests to store shoes on. The warming hut will only be available for bathroom use and medical emergencies only.

Will the concession stand and skate sharpening service be open?

- No, both will not be available this year. Private rentals are allowed to bring food but we ask that everything be individually wrapped for serving.

Are private rentals still allowed and what times can we rent?

- Yes, we will still be allowing private rentals. All rentals will be given a set of new Covid-19 rules that must be followed. Fridays – 5:00-6:00pm and 6:30-7:30pm; Saturdays – 5:30-6:30pm, 7:00-8:00pm, and 8:30-9:30pm; Private rentals can be reserved online at brooklinerec.com

When are private rental registration available?

- Private rentals will be available for residents to reserve on 11/30 and for non-residents 12/2. Private rentals will start on 12/11.

Will guests have access to Personal Protective Equipment (PPE)?

- We have hand sanitizer stations throughout the facility, especially in common areas and those with higher use. Guests need to have their own face coverings; we have no extras available. No mask – no entry.

Will skate rentals be available?

- Yes, skate rentals are still available and can be pre-paid for online. All rentals will be heavily disinfected after each use.

Are you limiting the number of patrons into the facility?

- Yes, we will only be allowing a maximum of 50 people into the facility at once.

Will hockey be allowed?

- Yes, but all hockey permits must provide a Board of Health pre-approved modified safety plan. We are also still waiting on more guidance from the Governor.

Has the facility increased its cleaning protocols? Has it addressed the demands of additional cleaning supplies?

- We have increased sanitizer stations throughout for our staff and guests. We have built in multiple dedicated cleaning / sanitizing time-blocks throughout the day in between skate sessions to appropriately address the areas used by our patrons and staff.

What is your protocol for dealing with a staff member or guest who appears to be sick or exhibit symptoms of COVID?

- We will bring that person to a designated isolation space and assess their condition. We will follow appropriate discharge protocols and ensure that they are able to secure transportation to be checked by medical professionals for COVID -19.
- If the person tests positive, then we will follow up with local board of health and move forward with their recommendations.